

FOCUS AREA 3: REACHING FOR INDEPENDENCE

RFI 1: INDIVIDUALS AND FAMILIES WILL BE ABLE TO MEET BASIC EMERGENCY NEEDS IN TIMES OF CRISIS. Three agencies provided programming toward this outcome: American Red Cross, CUMAC/ECHO, and Eva's Village.

Program Level Outcome 1.1: Individuals and Families In Imminent Danger of Homelessness Will Be Able to Maintain Housing. None of the agencies participated in this program level outcome.

Program Level Outcome 1.2: Individuals and Families Will Have Emergency Shelter When They Find Themselves Homeless.. Eva's Village participated in this program level outcome with two indicators (Required Indicators Set A) used to measure progress.

- Required Indicator 1.21: Number of individuals and/or families provided emergency shelter during the program period. Eva's Village reported on this required indicator.

In this funding year, the agency projected providing emergency shelter to 340 individuals or families. As measured by NJHMIS, they actually provided shelter to 189 individuals or families during the program period. This represents an achievement of 56% of target as a result of United Way's investment in 2008-09.

- Required Indicator 1.22: Number of emergency shelter/nights provided during the program period. Eva's Village reported on this required indicator.

In this funding year, the agency projected providing 44,550 emergency shelter nights. As measured by NJHMIS, they actually provided 17,026 shelter nights during the program period. This represents an achievement of 38% of target as a result of United Way's investment in 2008-09.

In this program level outcome, reductions in service against projections may be a result of decreased need for the service, or of decreased capacity to meet the need. Further inquiry may be indicated.

Program Level Outcome 1.3: Individuals and Families Will Have Adequate Nutritious Food In Times Of Crisis. Two agencies participated in this program level outcome: CUMAC/ECHO and Eva's Village. Three indicators were used to measure progress toward this outcome.

- Required Indicator (Set A) 1.31: Number of meals served. Eva's Village reported on this indicator.

In this funding year, the agency projected serving 49,325 meals. As measured by NJHMIS, they actually served 51,078 meals. This represents an achievement of 104% of target as a result of United Way's investment in 2008-09.

- Required Indicator (Set B) 1.32: Number of days of groceries provided. CUMAC/ECHO reported on this indicator.

In this funding year, the agency projected providing 100,000 days of groceries. As measured by the referral intake database, they actually provided 133,395 days of

groceries. This represents an achievement of 133% of target as a result of United Way's investment in 2008-09.

- Indicator 1.34: Number and percent of grocery packages provided that include foods from all USDA defined food groups. One agency, CUMAC/ECHO, reported on this indicator.

In this funding year, the agency projected providing 8,100 packages with foods from all the food groups. As measured by the food group tracking form, they actually provided 10,339 food packages. This represents an achievement of 128% of target as a result of United Way's investment in 2008-09.

Program Level Outcome 1.4: Individuals and Families Will Move Toward Increased Stability. Three agencies participated in this program level outcome: American Red Cross, CUMAC/ECHO and Eva's Village. Four indicators were used to measure progress toward this outcome.

- Required Indicator 1.41: Number and percent of families served who report that their life is more stable at the end of the program period than at intake. American Red Cross reported on this required indicator.

In this funding year, of 686 participants in United Way-funded programming to meet this objective, 55 (8% sampling rate) were measured by surveys. Of those 55 participants sampled, 51 (93%) demonstrated measurable gains. Projecting this percentage onto the entire population served (including those not measured) it is reasonable to infer that 636 families report that their life is more stable at the end of the program as a result of United Way's investment in 2008-09.

- Indicator 1.43: Number and percent of individuals and/or families in shelters or transitional housing who move to permanent housing (apartment or home of their own; not "doubling up," dependent on the hospitality of relatives or friends) within the program period. Eva's Village reported on this indicator.

In this year, of 189 participants in United Way-funded programming to meet this objective, 114(60% sampling rate) were measured by NJHMIS. Of those 114 participants sampled, 40 (35%) demonstrated measurable gains. Projecting this percentage onto the entire population served (including those not measured) it is reasonable to infer that **66 individuals and/or families moved from shelters or transitional housing to permanent within program period as a result of United Way's investment in 2008-09.**

The agency exceeded their target (147%) for the projected number achieving the goal.

- Indicator 1.45: Number and percent of emergency food program participants receiving nutritional support through the food stamp program. One agency, CUMAC/ECHO, reported on this indicator.

From January 1 to June 15, 2009, of 4,770 participants in United Way-funded programming to meet this objective, all (100% sampling rate) were measured by the referral intake database. Of those 4,770 participants sampled, 2,212 (46%) demonstrated measurable gains. Projecting this percentage onto the entire population served (including those not measured) it is reasonable to infer that **2,212 individuals and/or families**

received nutritional support through the food stamp program as a result of United Way's investment in 2008-09.

CUMAC experienced about a 30% increase in clients during this period of service compared to the year prior. As no target had been set in the original application for this outcome, the evaluator added a target for this indicator to equal actual projected number of all participants achieving goal as of 6/15/09, and so the success rate was 100%.

- Indicator 1.493: Number and percent of clients surveyed who report that they require food support four or fewer times per year. One agency, CUMAC/ECHO reported on this write-in indicator.

From January 1 to June 15, 2009, of 4,770 participants in United Way-funded programming to meet this objective, 609 (13% sampling rate) were measured by client surveys. Of those 609 participants sampled, 421 (69%) demonstrated measurable gains. Projecting this percentage onto the entire population served (including those not measured) it is reasonable to infer that **3,297 clients required food support four or less times in a year as a result of United Way's investment in 2008-09.** This measure was used as a rough indicator of increased food stability.

The agency exactly met their target (100%) for the projected number achieving the goal. CUMAC experienced about a 30% increase in clients during this period of service compared to the year prior. Evaluator added target for this indicator to equal actual projected number of all participants achieving goal as of 6/15/09.

INPUT INFORMATION:

In this funding year, 36 staff and 1,567 volunteers worked in these United Way-funded programs. Eva's Village operated their programs with 9 fewer staff than anticipated while utilizing the services of an additional 230 volunteers.

ACTIVITY INFORMATION:

United Way's investment in this focus area helped provide **19,049 nights of shelter, 51,078 meals served, 138,120 one-day supply of groceries for one person, 9,278 hours of individual contact, and 10,686 hours of group activity.**

OUTPUT INFORMATION

During 2008-09, approximately 11,438 unduplicated individuals (123% of target) and 3,213 families (123% of target) were served through United Way's investment in this outcome. Of those 11,438 individuals, 2 were from Bloomingdale, 244 were from Clifton, 77 were from Haledon, 21 from Hawthorne, 7 from Little Falls, 656 from Passaic, 9,995 from Paterson, 34 from Prospect Park, 8 from Ringwood, 4 from Totowa, 2 from Wanaque, 82 from Wayne, 4 from West Milford, 32 from West Paterson, 81 from other locations, and 189 homeless. Of those 11,438 individuals for whom income data was tracked, 5,471 had incomes at or below the Federal poverty level and 3,169 had

incomes between 100%-150% of the Federal poverty level. Of those 11,438 individuals for whom age data was tracked, 34 were infants (aged 0-12 months), 51 were toddlers (aged 13-35 months), 54 were preschool (aged 3-4 years), 3,581 were school age (aged 5-12 years), 94 were teens (aged 13 – 19 years), 6,324 were adults (aged 20-64 years), and 1,300 were seniors (aged 65 years and older).

FOCUS AREA 3: REACHING FOR INDEPENDENCE

RFI 2: AT-RISK ELDERLY AND PEOPLE WITH PHYSICAL, MENTAL, OR DEVELOPMENTAL DISABILITIES WILL BE ABLE TO LIVE IN HEALTH, DIGNITY, AND INDEPENDENCE TO THE GREATEST EXTENT THEIR CAPABILITIES ALLOW. Six agencies provided programming toward this outcome: Catholic Family and Community Services, Homecare Options, Jewish Family and Children's Services of North Jersey, New Bridge, New Jersey Community Development Corporation, and Spectrum for Living.

Program Level Outcome 2.1: Participants Maintain Their Level of Independent Living. Five agencies participated in this program level outcome: Catholic Family and Community Services, Homecare Options, New Bridge, New Jersey Community Development Corporation, and Spectrum for Living. Four indicators were used to measure progress toward this outcome.

- Required Indicator 2.11: Number and percent of participants who are at the same or higher level of functioning at the end of the program period as at intake. All five agencies reported on this required indicator: Catholic Family and Community Services, Homecare Options, New Bridge, New Jersey Community Development Corporation, and Spectrum for Living.

In this funding year, of 427 participants in United Way-funded programming to meet this objective, all (100% sampling rate) were measured by assessments, New Jersey CAT, staff logs and examination of client records. Of those 427 participants sampled, 404 (95%) demonstrated measurable gains. Projecting this percentage onto the entire population served (including those not measured) it is reasonable to infer that **404 participants are at the same or higher level of functioning at the end of the program as a result of United Way's investment in 2008-09.**

The five agencies achieved 112% of their target for the projected number achieving the goal. Specifically, the results for each agency: Catholic Family and Community Services 116%, Homecare Options 45%, New Bridge 140%, New Jersey Community Development Corporation 100% and Spectrum for Living 106%.

The report from Homecare Options noted that the reason for the lower number of cumulative individuals served was that there was less turnover in cases than anticipated. The actual number of program participants was 23 while their original target for the projected number achieving the goal was 40. The total number of hours was very close to target but the cases remained on longer. In part due to good care and successful interventions from this program, individuals did not go to nursing homes or assisted living, but were able to remain at home.

- Indicator 2.12: Number and percent of participants who are housed in either the same or an equally independent living situation at the end of the program year (or other appropriate timeframe) as at intake. One agency, New Jersey Community Development Corporation, reported on this indicator.

In this year, of 15 participants in United Way-funded programming to meet this objective, 15 (100% sampling rate) were measured by examination of the intake and

discharge records. Of those 15 participants sampled, all **15 participants are housed in either the same or an equally independent living situation at the end of the program as a result of United Way's investment in 2008-09.**

The agency achieved 125% of their target for projected number achieving the goal.

- Indicator 2.13: Number and percent of participants who had 80% or more of their identified needs addressed. Three agencies, Catholic Family and Community Services, New Jersey Community Development Corporation, and Spectrum for Living, reported on this indicator.

In this funding year, of 275 participants in United Way-funded programming to meet this objective, 275 (100% sampling rate) were measured by New Jersey CAT, monthly reports and examination of case files. Of those 275 participants sampled, 267 (97%) demonstrated measurable gains. Projecting this percentage onto the entire population served (including those not measured) it is reasonable to infer that **267 participants had 80% or more of their identified needs addressed at the end of the program as a result of United Way's investment in 2008-09.**

In this year, the agencies combined exceeded their target (110%) for the projected number achieving the goal. Specific results by agency are: Catholic Family and Community Services (114%), New Jersey Community Development Corporation (100%), and Spectrum for Living (103%).

- Indicator 2.14: Participants remain in permanent housing for one year. One agency, New Jersey Community Development Corporation, reported on this write-in indicator.

In this funding year, of 15 participants in United Way-funded programming to meet this objective, 15 (100% sampling rate) were measured by examination of intake and discharge records. **Of those 15 participants sampled, all participants remained in permanent housing for one year as a result of United Way's investment in 2008-09.**

In this year, the agency exceeded their target (125%) for the projected number achieving the goal.

Program Level Outcome 2.2: Participants are Able to Access Resources Toward their own Financial Support. New Jersey Community Development Corporation participated in this program level outcome. Two indicators were used to measure progress toward this outcome.

- Required Indicator 2.21: Number and percent of eligible elderly or disabled participants who were not receiving financial support from entitlement programs (such as Social Security, pension plans, Workers' Compensation, disability insurance, veterans' benefits, etc.) who are receiving them by the end of the program period. New Jersey Community Development Corporation reported on this required indicator.

In this funding year, of 15 participants in United Way-funded programming to meet this objective, 15 (100% sampling rate) were measured by examination of case files. Of those 15 participants sampled, 14 (93%) demonstrated measurable gains. Projecting this percentage onto the entire population served (including those not measured) it is

reasonable to infer that **14 participants received financial support from entitlement programs by the end of the program period as a result of United Way's investment in 2008-09.**

In this year, the agency achieved 93% of their target for the projected number achieving the goal.

- Indicator 2.22: Number and percent of eligible elderly or disabled participants who were able to work and desire employment who have either full or part-time jobs by the end of the program period. New Jersey Community Development Corporation reported on this indicator.

In this funding year, of 15 participants in United Way-funded programming to meet this objective, 15 (100% sampling rate) were measured by examination of case files. Of those 15 participants sampled, 3 (20%) demonstrated measurable gains. Projecting this percentage onto the entire population served (including those not measured) it is reasonable to infer that **3 participants who desired employment had jobs by the end of the program period as a result of United Way's investment in 2008-09.**

In this year, the agency achieved 60% of their target for the projected number achieving the goal.

Program Level Outcome 2.3: Participants are Able to Access Community Services to Maintain their Independence. Four agencies participated in this program level outcome: Jewish Family and Children's Service of North Jersey, New Bridge, New Jersey Community Development Corporation, and Spectrum for Living. One indicator was used to measure progress toward this outcome.

- Required Indicator 2.31: Amount of increase in the number and types of community resources accessed by participants from the beginning of the program to the end of the program period. Jewish Family and Children's Service of North Jersey, New Bridge, New Jersey Community Development Corporation, and Spectrum for Living reported on this required indicator.

In this funding year, of 329 participants in United Way-funded programming to meet this objective, 256 (78% sampling rate) were measured by examination of staff logs, program records, and client files. Of those 256 participants sampled, 190 (74%) demonstrated measurable gains. **Projecting this percentage onto the entire population served (including those not measured) it is reasonable to infer that 244 participants accessed additional community resources by the end of the program as a result of United Way's investment in 2008-09.**

In this year, the agencies combined reached 85% of their target for the projected number achieving the goal. Specific results by agency are: Jewish Family and Children's Service (40%), New Bridge (97%), New Jersey Community Development Corporation (100%), and Spectrum for Living (102%).

INPUT INFORMATION:

In this funding year, 13 staff and 16 volunteers worked in these United Way-funded programs.

ACTIVITY INFORMATION:

United Way's investment in this focus area helped provide **8,049 hours of individual contact and 60 hours of group activity.**

OUTPUT INFORMATION

Approximately 1,040 unduplicated individuals (98% of target) and 292 families (98% of target) were served through United Way's investment in this outcome. Of those 1,040 individuals, 11 were from Bloomingdale, 37 were from Clifton, 5 were from Haledon, 11 from Hawthorne, 4 from Little Falls, 14 from Passaic, 213 from Paterson, 24 from Pompton Lakes, 2 from Prospect Park, 16 from Ringwood, 7 from Totowa, 3 from Wanaque, 148 from Wayne, 24 from West Milford, 6 from West Paterson, 500 from other locations, and 15 homeless. Of those 1,040 individuals for whom income data was tracked, 166 had incomes at or below the Federal poverty level and 139 had incomes between 100-150% of the Federal poverty level. Of those 1,040 individuals for whom age data was tracked, 1 was school age (aged 5-12 years), 5 were teens (aged 13 – 19 years), 117 were adults (aged 20-64 years), 419 were seniors (aged 65 years and older), and 498 were not counted.

Note that the large number of "other/not counted" is because Catholic Family and Community Services does not maintain records for geographic location, income or age when they provide information or assistance by telephone.